Student Grievance Policy

Students will be supervised, observed, critiqued, and guided in the classroom by RCC Faculty or Adjunct Faculty each semester. A student who has a grievance of any kind should see the following individuals in the given order. The student must discuss his/her grievance with the individual beginning with Level 1. If the result of the discussion is not satisfactory, then the student can proceed to the next level. If the grievance occurs at the clinical site, and the grievance reaches Level 2, the student should contact the Clinical Coordinator. The student must initiate the grievance process within 3 days of the incident.

Level 1: Instructor, supervisor, or preceptor
Level 2: Department Head/Clinical Coordinator
Level 3: Division Chair of Health Sciences

Each conflict will be assessed on an individual basis and individual situation with each student and/or appropriate staff or faculty member. It should be noted that Radiography faculty take a holistic approach to student learning and may enlist the assistance of other faculty when deemed appropriate.

If the grievance pertains to a charge of sexual harassment, then the student may go directly to the vice president for student services rather than to the offending person.

Documentation must occur at all levels, from student to level where resolution occurred. This is to be filed in the Program Director's office. Please refer to the <u>RCC Catalog</u> and <u>RCC</u> for additional information. The Program will make every effort to come to a resolution within 7 days of the student's initiation of the grievance process. This period may be exceeded if more information is needed. If the grievance goes beyond Level 3 then the period will be as listed in the RCC catalog. *Updated 06/25/18*

^{*}Beyond Level 3, please refer to the Grievance Policy in the RCC Catalog.