

2009 – 2010 Performance Measures Summary Report

Published in 2011

Randolph Community College achieved “Exceptional Institutional Performance (EIP)” standards for the third consecutive year, according to the Critical Success Factors report released in June 2011 by the North Carolina Community College System.

The General Assembly has adopted a performance-based budget incentive plan in which community colleges must meet standards set on eight criteria. RCC’s performance on the eight criteria for 2009–2010 (latest reporting period) follows.

Performance Measure	State Benchmark	RCC 2009-2010
Progress of Basic Skills Students	75%	76%
License/Certification Pass Rates <i>(for exceptional performance)</i>	80% avg <i>no exam <70%</i>	87% avg <i>0<70%</i>
College Transfer Performance (2.0+ GPA)	83%	90%
<i>(for exceptional performance, meet or exceed native students)</i>	87%	90%
Developmental Studies Passing Rates	75%	89%
Developmental Studies Success Rates	80%	88%
Student Satisfaction	90%	95%
Curriculum Student Retention, Graduation & Transfer	65%	69%
Client Satisfaction with Customized Training	90%	92%
Performance Indicators Met		8 out of 8